



2010

Annual Report

We Improve Communication for Life

2787 people received audiology services

The youngest was **10 days old**

The oldest was **104 years old**



More than **1/2** of the children who received occupational therapy also received speech services

220
children
received
occupational
therapy
services

Almost
75%
were
boys



The Comprehensive Program for the Deaf (CPD) helped **219** people realize their vocational potential by providing assistance which included work evaluations, community based assessments, career exploration, job placement and job retention services.

84% of those who attended speech therapy regularly
showed significant improvement

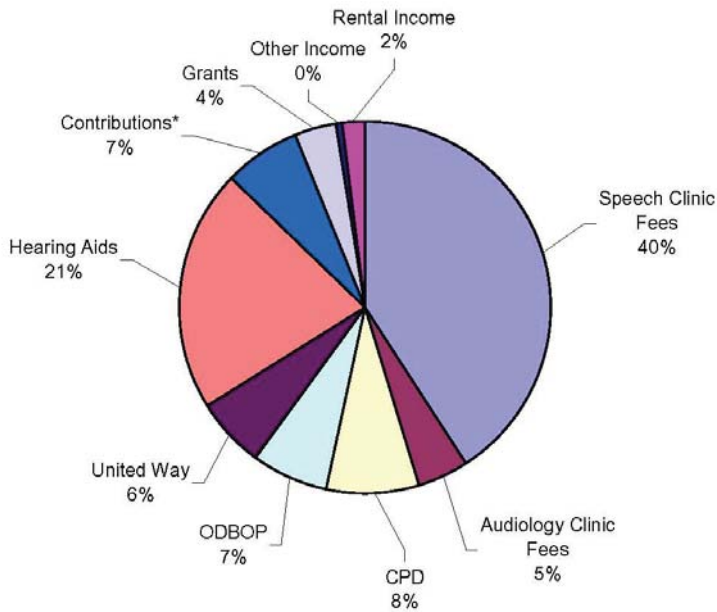


CSHC staff talked with
**75 community
groups** about speech,
hearing and vocational topics



822 children received services at one of 26 contract sites

2010 Revenue



Speech Clinic Fees	\$	2,040,328
Audiology Clinic Fees	\$	229,243
CPD	\$	408,456
ODBOP	\$	334,847
United Way	\$	301,682
Hearing Aids	\$	1,059,736
Contributions*	\$	332,111
Grants	\$	185,183
Other Income	\$	24,054
Rental Income	\$	95,250
Total Revenue	\$	5,010,890

11 people

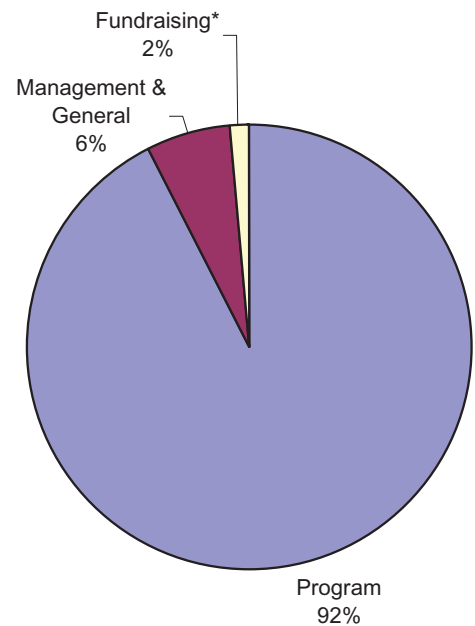
received Customized

Employment services and

one new business

was started

2010 Expense



Program	\$	4,696,144
Management & General	\$	297,725
Fundraising*	\$	76,830
Total Expenses	\$	5,070,699

The average wage of those who obtained employment through CPD was **\$10.25 per hour**



1001 people were seen for speech therapy

70% were between 0-5 years old

66,000 1/2 hr therapy sessions were provided



250 children completed Hear For Life

a program designed to prevent hearing loss by establishing healthy hearing behaviors in elementary students

By year end, we had

263

Facebook friends and our posts received

12,870

impressions

1001 people were seen for speech therapy at the Center

70% were between **0-5 years old**

2079 people received hearing screenings at

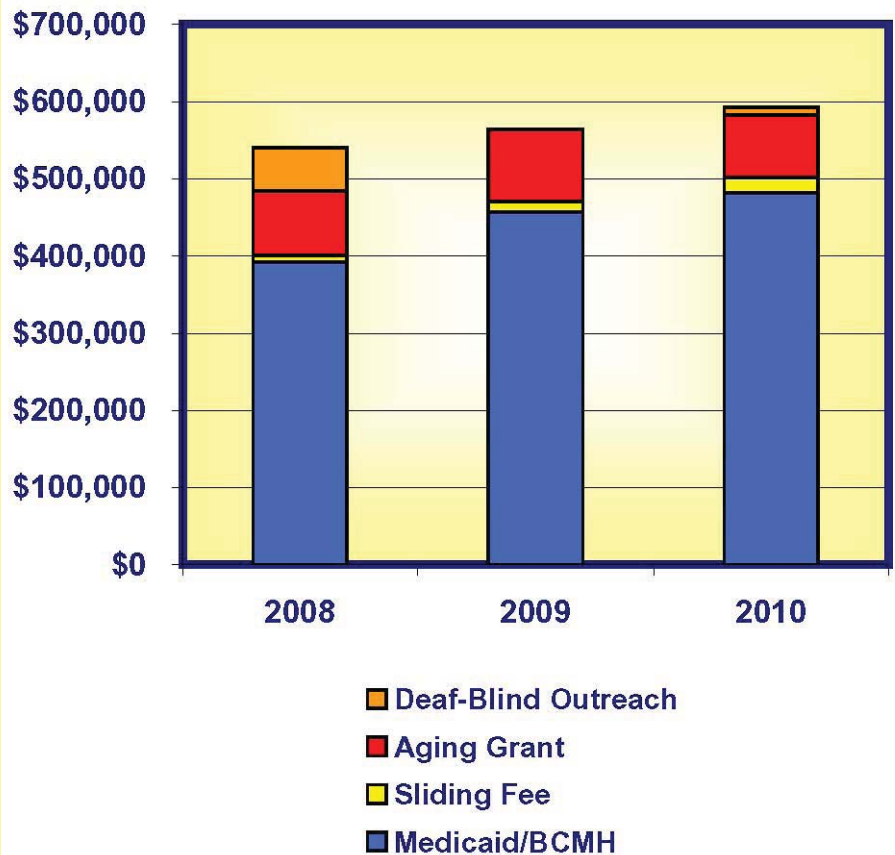
57 locations

28%

were referred for further testing



Mission Work



40%

of the people served through CPD had more than 1 disability

Management Team

Dawn Gleason
President & CEO

Karen Deeter
Operations

Karen Mitchell
Audiology & Hearing Aid Services

Pat Ryan
Finance

Joanne Shannon
Comprehensive Program for the Deaf

Lyna Smith
Speech & Occupational Therapy Services



84 volunteers
provided

2600 hours of
service



LEADERSHIP

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Fifth Third Bank
Cardinal Health
Nationwide Mutual Insurance Co.
Grange Insurance
Columbia Gas
Progressive Medical
The Ohio State University, Dept. of Otolaryngology
Huntington National Bank

The
Management
Team has
128
years
of
experience
at the
Center

