Thanks to your support, Columbus Speech & Hearing Center provided over $569,000 in charitable care to those who needed it most in 2015.

Founded in 1923, we are still helping central Ohioans improve communication and vocational independence for life, thanks to our donors and community partners.
MISSION
To help all people improve communication and vocational independence for life.

OUR VISION
To be the recognized leader for information, support, evaluation and treatment resulting in enhanced communication, life skills and vocational independence for all people.
After 26 years with Columbus Speech & Hearing Center, I continue to marvel at the impact our services have on people’s lives. Each person and each family has different needs. To help them achieve their goal to improve their ability to communicate or to become vocationally independent, we must provide very individualized services.

This critical mission work was summed up beautifully in a testimonial by a CPD Employment Services client, who, after reflecting on his job search experience and the support he received from our services, said, “CPD and Columbus Speech & Hearing Center met me where I was. They didn’t offer me a generic plan. They came to me with a strategy that worked just for me. They met me where I was.”

That really struck a chord with me, because that truly is our goal: to meet each Center client where they are. Whether it’s an infant who failed a newborn hearing screening, a toddler who hasn’t found their voice yet, an 8 year old who struggles to find the right words for a social situation, a 25 year old who won’t let a disability get in the way of finding a job, or a professional who learns later in life that they need hearing aids – we are here for you, and we will make a plan specific to your needs. We could not do this critical work without you, our supporters. Thanks to each and every one of you – for helping us meet them where they are.

We appreciate it, and so do they.
HALLOWEEN HOP

Thanks to our lead sponsor, Safelite AutoGlass Foundation, our first-ever Halloween Hop was a success! Hundreds of families enjoyed the ‘not too spooky’ trick or treat stations, attractions (including a magician and a musician!), and a chance to hear stories and create seasonal artwork in an environment designed for children with special needs and/or communication challenges.

DODGEBALL

The OSU Delta Zetas certainly had a ball when they developed this unique fundraiser held on campus in November. Fraternities, sororities and other clubs competed for the DodgeBall Cup, all to raise awareness and funds for Columbus Speech & Hearing Center!

GOLF

The 8th Annual Great Communicators Golf Class, held at Columbus Country Club, was another record breaking year! With new records set in major sponsorships and day-of sales, our largest annual fundraiser raised over $57,000 after expenses! Keynote speaker Dan Reinhard, father of Lila and husband of Kyle, brought down the house with an emotional tribute to his daughter’s communication challenges and triumphs as well as the amazing staff at Columbus Speech & Hearing Center.

LYNA SMITH FAMILY SPACE

The Dream Campaign became a reality with gifts large and small in honor of the Speech Therapy program! We dedicated the Lyna Smith Family Space for the former Director of Speech, and look forward to dedicating the entire 3rd floor for the Schottenstein Property Group in the near future!
21,321 Speech Therapy Appointments

96% Pediatric

More than 680 were seen at 22 school contract sites

574 Speech Evaluations

443 were ages (77%) 0-5

2,518 Children screened at more than 50 community sites
At one point in his life, Anthony had hit what he felt was rock bottom. Due to foot problems complicated by diabetes, he needed to have extensive surgeries on his right foot. These issues with mobility compounded Anthony’s feelings of low self-esteem when he was put on disability. He withdrew socially and depended on his mother far too much in making life decisions. After three months of recovery and three months of physical therapy, Anthony was ready to return to work, but he needed help. That’s when he sought out the CPD job services at Columbus Speech & Hearing Center and was paired with Scott.

“Scott helped me with my resume and taught me how to search for jobs. I had been out of work for five years, so I wasn’t even really sure how to do an online application. Scott worked with me and gave me the confidence to say to myself, ‘Quit doubting yourself and get up and do it!’” Anthony soon found a job with Relentless Recovery, the largest asset recovery company in Ohio. His supervisor, Daniel, gave him a glowing review at his three month mark. “Anthony is never late and is exceptionally professional and has a great attitude. He is our first CPD hire and he has set the bar pretty high.” And Anthony says of his supervisor, “Daniel gave me a shot when a lot of other people wouldn’t.” Anthony’s favorite thing about his job is “the freedom – every day is different- I get to explore new parts of town and I’m lucky to have an employer who is accepting of my limitations.” His personal life has also improved since partnering with Scott and the CPD program: “I used to stay home. Now I swim with my son and nephew and I’ve discovered that I really like cooking. I am pursuing relationships that I’ve neglected in the past, shooting pool and playing cards with friends.” His long term goal is to be completely off disability within the year. With his new-found attitude and work ethic, in the words of Anthony, “anything is possible!”
2015 REVENUE

- Speech Clinic Fees: $1,580,855
- Audiology Clinic Fees: $160,968
- CPD/iCC: $958,034
- United Way: $299,000
- Hearing Aids: $1,193,554
- Contributions: $752,473
- Grants: $173,404
- Other Income: $34,811
- Rental Income: $107,484

TOTAL REVENUE: $5,260,583

2015 EXPENSE

- Program: $4,308,738
- Management & General: $444,682
- Fundraising: $209,989

TOTAL EXPENSE: $4,963,409

2015 SUBSIDIZED SERVICES BY PROGRAM

<table>
<thead>
<tr>
<th>Source</th>
<th>Audio</th>
<th>Speech</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid/County</td>
<td>$180,592</td>
<td></td>
<td>$486,757</td>
</tr>
<tr>
<td>Franklin County Senior Options Grant</td>
<td>$48,127</td>
<td>$34,127</td>
<td>$82,254</td>
</tr>
<tr>
<td>Sliding Fee</td>
<td>$464</td>
<td>$33,767</td>
<td>$34,231</td>
</tr>
<tr>
<td>Total</td>
<td>$229,183</td>
<td>$339,932</td>
<td>$569,115</td>
</tr>
</tbody>
</table>

Audio
- Medicaid/County: $180,592
- Franklin County Senior Options Grant: $48,127
- Sliding Fee: $464

Speech
- Medicaid/County: $306,165
- Franklin County Senior Options Grant: $33,767
- Sliding Fee: $3,776

Total
- Medicaid/County: $486,757
- Franklin County Senior Options Grant: $82,254
- Sliding Fee: $34,231
- Total: $569,115
Megan is a teacher with hearing loss. Thanks to a Center visit to the Audiology department this summer, a hearing loss diagnosis, and a fitting with new hearing aids, she “can’t wait for school to start in the fall.” When she reflects on how her new hearing aids have already changed her life, she remembers a not-so-distant past when, “I had to ask my students to constantly repeat themselves. I couldn’t make out exactly what they were saying.” In her role as a high school teacher for students with special needs, Megan’s hearing loss, even though it was considered mild by medical standards, was keeping her from connecting with her students and doing her job to the best of her ability. Not only was her hearing loss affecting her work, but her social life as well. “I used to avoid restaurants, or any place that could be loud and I missed out on a lot. My new hearing aids are so discreet and small that even my mother didn’t notice them!”

ABOUT OUR DOCTORS OF AUDIOLOGY:

“My doctor obviously loves her job. She is friendly, strives to make her clients very comfortable and relaxed and above all, has terrific knowledge both of hearing and products. She makes sure that this knowledge is shared with clients. She is a joy to work with in my hearing situation.

“She was very courteous, professional, friendly and patient. She never seemed rushed and allowed us plenty of time for any questions. She displays a beautiful example of how clients appreciate being treated.”
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$100,000+
Nationwide Foundation
Schottenstein Property Group

$20,000+
Discover Financial Services, Inc.
Henry E. Coyle Fund
Huntington National Bank, NA
Osteopathic Heritage Foundation
Safelite AutoGlass Foundation

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CareSource Foundation
The Harry C. Moores Foundation
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OhioHealth
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Columbus Northeast Lions Club
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NPO Gateway
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Mr. Patrick Allison
Ms. Betsy Bachtel
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Mr. Darrin T. Bean
Mr. James A. Taynor and Mr. Brian F. Behney
Offer hope to more than 10,000 clients and their families served each year by Columbus Speech & Hearing Center. Your investment makes a real difference now - and for the rest of their lives.

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In 2015, over 50 people volunteered for over 2100 hours! Individuals, as well as groups from Discover Card Financial Services and OSU students all pitched in to make 2015 a great year at the Center!
My son’s speech therapist has been more than kind, she’s been a friend to him as he’s worked through his speech, making him feel confident and smart. She played with him with abandon, was a consummate professional, and earned our trust instantly. Thank you!

“We did a group program at another center in town last year and Columbus Speech & Hearing Center blows it away. The structure, the interaction and dedication of the therapists makes a big difference and we are seeing noticeable improvements in Logan’s speech every week!”

“We have noticed huge changes this summer in our daughter! Her “L” sounds have made so much progress, and so have her sentences!”

ABOUT OUR SPEECH THERAPISTS:

“I love how she remains calm and patient when working with my son and him saying his words. I know that my son can be difficult to work with at his visit”
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Pat Ryan ................................................................................Finance
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