



## Welcome to the Columbus Speech & Hearing Center

We strive to deliver high quality care and services at a good value. The Center has been providing these services to the central Ohio community since 1923 and it is our sincere hope that you will find your experience with us to be first-rate. Please find below a little information we wanted to share with you about the Center.

### About the Center

It is the policy of the Columbus Speech & Hearing Center that no person shall be discriminated against on the basis of disability in admission or access to, or treatment or employment in its programs and activities.

At the Center, you will find a clinical and administrative staff that is truly superb. We are efficient and courteous and work hard to do our best for you. Our Audiologists are licensed and certified, and hold a minimum of a master's degree. Our clinicians stay current on the latest information by attending trainings and continuing education classes.

In addition to our outstanding staff, our Audiology & Hearing Aid services are the most comprehensive you will find in central Ohio for children, as well as adults. Now, we would like to provide you with information concerning your first visit with us.

### About Your Visit

In order for you to be seen promptly for your appointment, please complete the enclosed paperwork and bring it with you to your appointment. Please arrive 15 minutes before your scheduled time. If you have any hearing reports pertaining to you (or the patient), please bring those to the appointment as well.

We ask that you please provide us with at least 48 hours notice if you are unable to keep your scheduled appointment in order that we can adjust our schedule. If your insurance company requires an authorization or referral, we will need to have the authorization by the time of your visit so that we may bill your insurance for the service. Also, please bring your insurance card(s) with you. If we are unable to bill an insurance company, payment will be due at the time of your visit.

**If I can be of further assistance, please feel free to contact me at 614.263.5151.  
Again, welcome to the Columbus Speech & Hearing Center.**

Sincerely,

Karen Mitchell, Au.D.  
Vice President & Director  
Audiology & Hearing Aid Services